Patient Satisfaction Survey

Patient Name (Optional):

| | Excellent | Good | Average | Needs Improvement |
|--|-----------|------|---------|----------------------|
| In general, how would you rate our facility? | | | | |
| How would you rate the treatment of care from your physician or midlevel? | | | | |
| How would you rate the personnel in regards to being courteous, knowledgeable, and responsive to your needs? | | | | |
| How would you rate the physician or midlevel answering all your questions, and explaining any procedures or treatments for your care? | | | | |
| Do you feel that an appropriate amount of time was spent with you during the office visit? | | | | |
| If you were scheduled for a procedure or test, how clear and easy were the preparation instructions to follow? | | | | |
| How likely are you to recommend Athens Gastroenterology Association to others? | | | | |

General comments and suggestions: _____